



What is Beta Test?

Background:

Beta-level test involves a limited distribution of a new software product to selected customers for testing purposes. The software has already been extensively tested by the developers, and now requires “real-world” testing.

The purposes of performing a Beta-level test on a software product include:

-) to uncover any flaws which have not been discovered during internal testing by the developers
-) to determine areas of the user interface which require modification
-) to determine any additional features which potential customers deem critical

Because Beta-level test software is not finished product, it can be somewhat unstable. During Beta test, the product may not recover gracefully from errors, because we desire to get the full information of the nature of the problems when they occur. Therefore, you may see many strange (and probably meaningless to you) error messages whose content will be extremely important to us. The program will halt, provide the error message, and possibly close down. When this occurs, you may lose any new information which you had entered on the screen which faulted. However, we do not anticipate that you would lose any information already stored in your database.

What do you get by participating in Beta test?

1. You get the benefits of using the software prior to its release to the open market, at less than the retail price, with no additional cost when the final retail version is released.
2. You get the benefits of establishing a close relationship with Mega-Data for future support purposes.
3. You have the opportunity to offer suggestions for additional features which you feel are important or for changes in the user interface which may then be included in the final released product.
4. You may be invited to participate in future Beta tests for additional add-on modules which are planned for Cadet Records Manager©

What you must do:

1. You must read and agree to the attached License Agreement.
2. You must provide payment for the beta test version.
3. You must be able to install software on your system. This may require administrator privileges.
4. You must designate one person as the Beta Test coordinator for your site. You can have more than one user, but only one person should be contacting Mega-Data for support issues.
5. You must report problems immediately. To derive maximum benefit from this test period, we must receive information about each and every fault that occurs. You will be provided with instructions for reporting issues that occur. Sites which fail to report regularly will be terminated from the Beta test program.

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6. You must promptly install each new test version provided to you. New test versions may be provided as we discover and correct problems. If you have an extremely critical problem, we may file transfer immediately a new version which fixes that problem.
7. You must rigorously use the product. The best test for this product is real-world usage.
8. When you receive a new version, you must retest any problems which you previously submitted that are listed as having been fixed in the new version. You must report the results of the re-testing.

What Mega-Data will do:

1. We promise to provide as much support as you need to get this product installed so that you can begin using it. This support includes written documentation, telephone, fax and email support.
2. We promise to review all reported problems promptly, and to fix those which we deem to be legitimate, critical problems with the software.

If you are ready to begin:

1. Complete and the Beta Test Application form and return them by email or fax to Mega-Data. We will notify you of your acceptance into the Beta Test Program for Cadet Records Manager™.
2. We will then make the product to you, along with problem reporting instructions.

Important Note: Version 3.0 will require a database conversion. Because the conversion program cannot be completed until after all the new features are completed, it will be necessary for Mega-Data to convert your database. You will have to supply a backup of your current CRM database, and cease updates until we return your converted database with the new 3.0 test programs a few days later.